



## The Video, Broadband and Wi-Fi Service Assurance Solution for your entire team.



### Install Assistance

A guided approach ensures efficiency and 'first time right' results for technicians. The intuitive user interface provides technicians simple pass/fail views to review with the customer for improved quality of experience.



### Certification Birth Certificates

Record the optimized status of your installs via birth certificates. Should performance issues arise in the future, current conditions can be compared to those at the time of install.



### Proactive Network Maintenance and Alerting

Provides the opportunity for the service provider to continuously monitor the configuration and performance metrics of the in-home experience reducing the need to dispatch field technicians.



### Remote Troubleshooting

If issues arise, remote monitoring alerts operators and drives resolution activities. Rich reporting capabilities allow for trend identification and further adhoc analysis.

The next wave of opportunity in the connected home lies in the convergence of services, networks and screens. With more services being consumed over in-home Wi-Fi, operators are now challenged to create and manage a seamless multi-service experience that attracts the new digital customer, keeping them engaged and happy.

Mariner xVu has over a decade of experience and intellectual property empowering the largest video and broadband providers in the world. Our focus is the in-home experience, on solutions for 'first time right' installations, reduced handling time and fewer repeat calls and dispatches. On-going monitoring, anomaly detection and analytics capabilities, mean that your delivery network and in-home experience operate at the highest levels.



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